

January 14th, 2019

Dear Valued ONE Customer,

EC5/ Fire onboard Yantian Express

Developments of the situation on the Yantian Express are being closely monitored. Firefighting efforts remain ongoing, and the fire has been largely contained and brought under control.

At this time, it is not possible to make a precise estimate of any damage to Yantian Express or its cargo. Ocean Network Express is in close cooperation with all relevant authorities and will continue to update you as this situation progresses.

We regret the inconvenience caused and thank you for your understanding in this regard. Should you have any questions or concerns, please contact your sales account representative for additional information.

Sincerely,
Ocean Network Express Pte. Ltd.