

January 25<sup>th</sup>, 2019**Dear Valued ONE Customer,****EC5/ Fire onboard Yantian Express**

As of January 25<sup>th</sup>, the responsible salvage master from the company Smit has decided to sail the "Yantian Express" to the Port of Freeport (Bahamas). Once there, the recovery and assessment efforts of the cargo can proceed in a safer environment.

At present, the container ship is approximately 1,250 nautical miles from the Bahamas and is expected to arrive in Freeport by next week. The "Yantian Express" currently sails with its own machine and in tug escort.

It is still not possible to make a precise estimate of any damage to the "Yantian Express" or its cargo.

Developments of the situation on the Yantian Express are being closely monitored and Ocean Network Express will continue to update you as this situation progresses.

*ONE North America has set-up a dedicated phone queue to answer questions about cargo on the Yantian Express. From the United States and Canada, please call our toll-free customer service line 844 413 6029, select Option 2 for Import Services and then Option 3 for information on the Yantian Express.*

We regret the inconvenience caused and thank you for your understanding in this regard. Should you have any questions or concerns, please contact your sales account representative for additional information.

Sincerely,  
Ocean Network Express Pte. Ltd.