

February 14th, 2019**Dear Valued ONE Customer,****EC5/ Fire onboard Yantian Express**

As per pre-advice noted in our earlier Customer Advisory of February 12, 2019, **Richards Hogg Lindley (RHL)** as General Average and Salvage Adjusters have now confirmed finalization of **protocol for inspection form** as to the 460 containers designated.

Accordingly, for ease of reference, respective document for Door End Inspection of Yantian Express containers at Freeport, Bahamas is attached to this notice for download.

All parties wishing to send a surveyor to take part in the door end inspection of the 460 containers designated by General Average and Salvage Adjusters Richards Hogg Lindley (RHL) shall review and complete this document.

Containers which are likely a total loss as determined by RHL (202 in total) as well as any container not designated by RHL will not be subject to inspection in Freeport; please see RHL website for container lists:

[<https://rhlclientarea.ctplc.com>] Password: YE119GA

Scanned copies of the completed form should be sent to:

Adrian.Scales@brookesbell.com

Mariel.Kagiorgi@hilldickinson.com

Alexander.Bramwell@hilldickinson.com

We shall keep you closely informed on further developments.

ONE North America has set-up a dedicated phone queue to answer questions about cargo on the Yantian Express. From the United States and Canada, please call our toll-free customer service line 844 413 6029, select Option 2 for Import Services and then Option 3 for information on the Yantian Express.

We regret the inconvenience caused and thank you for your understanding in this regard. Should you have any questions or concerns, please contact your sales account representative for additional information.

Sincerely,
Ocean Network Express Pte. Ltd.