

April 11th, 2019**Dear Valued ONE Customer,****EC5/ Fire onboard Yantian Express**

Further to our Customer Advisory dated April 1, 2019 we would like to keep you aware of further development as noted below:

- The Vessel is currently due to reload the containers unloaded at Freeport on April 12, 2019. General Average and Salvage security has still not been posted for some of these containers.
- The Salvage company have now declared that the granted period of 21 days for the provision of salvage security has long expired. We understand that the Salvage company are working on getting the required certification from the Lloyd's Arbitration to enable them to sell the cargo to satisfy their security interest, should security not be provided imminently.
- MV "Yantian Express" is likely to sail at the end of April/early May 2019 from Freeport with the remaining cargo onboard. However, this will potentially depend on the Salvage Company and the provision of salvage security.
- We would encourage all cargo interests to provide the requested General Average and Salvage security in order to allow the containers to be delivered.

Relevant documents and case details can be viewed on the RHL website as follows:
(please select vessel name from the drop down menu and insert password as noted)

<https://rhlclientarea.ctplc.com/>

Password: YE119GA

- In light of dependency on technical approval of vessel class, the next port of call is not finally determined as yet. We shall keep you closely informed on the decision for such port selection, once agreement has been reached, in conjunction with relevant port authorities.

ONE North America has set-up a dedicated phone queue to answer questions about cargo on the Yantian Express. From the United States and Canada, please call our toll-free customer service line 844 413 6029, select Option 2 for Import Services and then Option 3 for information on the Yantian Express.

We regret the inconvenience caused and thank you for your understanding in this regard. Should you have any questions or concerns, please contact your sales account representative for additional information.

Sincerely,
Ocean Network Express Pte. Ltd.