

May 3<sup>rd</sup>, 2019**Dear Valued ONE Customer,****EC5/ Fire onboard Yantian Express**

Further to our Customer Advisory dated April 11, 2019 we would like to keep you aware of further development as noted below:

- Vessel repairs are now nearing completion and accordingly declaration of seaworthiness is expected shortly.
- In spite of the fact that the deadline for submission has long expired, current status indicates that General Average and Salvage security has still not been posted for about one third of containers concerned.
- In order to assist progress of vessel operational proceedings and salvage company approval, we again encourage all cargo interests to immediately provide the requested General Average and Salvage security in order to allow the containers to be delivered.
- Dependent on final technical approval of vessel class and refitting of hatch covers, MV “Yantian Express” is now likely to depart from Freeport, Bahamas during the first half of May 2019 with the remaining cargo onboard.
- The vessel shall then proceed to Halifax, Nova Scotia for delivery of remaining onboard cargoes. Exact date will be confirmed once forward schedule and terminal arrangements have been finally concluded.

For the avoidance of doubt, this Customer Advisory has been provided without prejudice and for informational purposes only, non-conclusive and subject to change. We will provide further updates once more details are available in due course.

*ONE North America has set-up a dedicated phone queue to answer questions about cargo on the Yantian Express. From the United States and Canada, please call our toll-free customer service line 844 413 6029, select Option 2 for Import Services and then Option 3 for information on the Yantian Express.*

We regret the inconvenience caused and thank you for your understanding in this regard. Should you have any questions or concerns, please contact your sales account representative for additional information.

Sincerely,  
Ocean Network Express Pte. Ltd.