

Customer Advisory: Exceptional Container Detention Freetime Arrangement for import dry cargo to mainland China

Wednesday 5th February 2020

Dear Valued Customers,

As part of the efforts to contain the outbreak of Novel Coronavirus, the Chinese government has announced that the Lunar New Year holidays are to be extended in mainland China with a recommendation that work resumption is delayed.

In consideration of this situation, and in order to minimize any negative impact on our customer's import cargo moving into mainland China, ONE will not apply container detention charges (excluding port storage) over the 24th January to 9th February 2020 period (inclusive of both dates).

The geographic scope of applicability of this exceptional container detention freetime window is only for all import cargo with a BL destination in mainland China. It is NOT applicable to import cargo moving into Hong Kong and Taiwan.

Further, this exceptional freetime offer only applies to non-hazardous dry cargo in standard containers and is not applicable to dangerous goods, special equipment or reefer cargo.

For any further inquiries, please contact your account manager or customer service representative.

Thank you for your support and understanding during this unusual period.

Ocean Network Express Pte. Ltd.