

August 13, 2020

Dear Valued ONE Customer,

Ocean Network Express (ONE) to extend the suspension of China-Australia (CAE) service

Ocean Network Express would like to update you regarding extension of the China Australia service (CAE) suspension, which is jointly operated with Maersk and MSC. This suspension is expected to last at least until end of December 2020.

To assist customers during this exceptional time, alternative cover of the CAE ports is provided by inducing a Hong Kong call to the North East Asia Australia (AUN) Service, also jointly operated with the same consortia – Maersk and MSC.

CAE port rotation:

*Xiamen, Nansha, Hong Kong, Yantian, Melbourne, Sydney, Brisbane, Xiamen

AUN port rotation:

*Yokohama, Osaka, Pusan, Qingdao, Shanghai, Ningbo, (Hong Kong), Sydney, Melbourne, Brisbane, (Hong Kong), Yokohama

ONE would like to take this opportunity to thank you for your continual support and for trusting your valuable business to ONE. Should you have any questions or concerns, please contact your sales account representative for additional information.

Sincerely,
Ocean Network Express Pte. Ltd