

November 11, 2020

Dear Valued ONE Customer,**FP2: MV ONE AQUILA 0011E/W**

Further to our Customer Advisory dated November 6, 2020, MV ONE AQUILA suffered collapsed containers due to severe weather conditions while the vessel was enroute to her next port of call, Long Beach.

The vessel has arrived Port of Tacoma and the discharge and repair works are currently ongoing as per scheduled. Based on the latest progress of the discharging operations, the vessel is expected to depart Tacoma earlier than expected, with ETD 11 November. Her coastal schedule has been updated as follows:

Port of Call	ETA	ETB
Long Beach	November 15, 2020	November 20, 2020
Oakland	November 27, 2020	November 27, 2020

To note: Long Beach ETB is delayed due to berth non-availability. The advised ETA/ETB is subject to any further schedule adjustments where necessary.

This is only the interim report of the progress and ONE will be advising all customers regarding those plans as they are concluded in due course. Kindly note that information on the cargo onboard and her schedule recovery plan will be advised once available.

We regret the inconvenience caused and thank you for your understanding in this regard. Should you have any questions or concerns, please contact your sales account representative for additional information.

For the avoidance of doubt, this Customer Advisory has been provided without prejudice and for informational purposes only, non-conclusive and subject to change.

Sincerely,
Ocean Network Express Pte. Ltd.