

December 23, 2020

Dear Valued ONE Customer,**FP2: MV ONE APUS 006E/W**

Further to our Customer Advisory dated December 11, 2020, we would like to inform you that the discharging operations of the remaining containers have been proceeding steadily and 50 units have been safely discharged as of December 22.

The ship remains safely berthed in the Port of Kobe after losing estimated 1,816 containers overboard when it encountered severe weather on November 30, 2020.

We anticipate that it will take some time before the completion of cargo discharge. Meanwhile, inspection and survey work of the discharged containers are underway to assess the cargo condition.

We regret the inconvenience caused and thank you for your understanding in this regard. Should you have any questions or concerns, please contact your sales account representative for additional information.

Sincerely,
Ocean Network Express Pte. Ltd.

For the avoidance of doubt, this Customer Advisory has been provided without prejudice and for informational purposes only, non-conclusive and subject to change.