

December 31, 2020

**Dear Valued ONE Customer,****FP2: MV ONE APUS 006E/W**

Further to our Customer Advisory dated December 23, 2020, we would like to inform you that the discharging operations of the remaining containers have been proceeding steadily. Since the first day of container discharging at Kobe, a total of 126 boxes have been safely discharged as of December 29, 2020.

Container inspection and survey work has commenced. Customers will be individually contacted for appropriate cargo arrangement where necessary, once cargo information is available.

Kindly be advised that discharging operation and inspection work will be suspended during Japan New Year holiday, from 30<sup>th</sup> Dec 2020 till 4<sup>th</sup> Jan 2021. The operation and inspection will be resumed on 5<sup>th</sup> January 2021 with slower speed and special safety case as the vessel on-deck to be repaired simultaneously.

We regret the inconvenience caused and thank you for your understanding in this regard. Should you have any questions or concerns, please contact your sales account representative for additional information.

Sincerely,  
Ocean Network Express Pte. Ltd.

*For the avoidance of doubt, this Customer Advisory has been provided without prejudice and for informational purposes only, non-conclusive and subject to change.*