

December 4, 2020

**Dear Valued ONE Customer,****FP2: MV ONE APUS 006E/W (Update)**

Further to our Customer Advisory dated December 4, 2020, we can confirm that ONE Apus is proceeding to the port of Kobe, Japan with an ETA of December 8, after encountering severe weather on Monday, November 30, 2020, and losing sections of its load. [The revised estimate of lost units now stands at 1,816.](#)

The priority remains on getting the vessel and crew safely to port. Once berthed, it is expected to take some time to offload the dislodged containers that remain on board. Then a thorough assessment will be made on the exact number and type of containers that have been lost or damaged.

[Once the ONE Apus is in port and deemed safe, a full investigation will be conducted into this incident in conjunction with the Flag State and the relevant maritime authorities.](#)

This is only the interim report of the progress and more information will be provided as it becomes available.

We regret the inconvenience caused and thank you for your understanding in this regard. Should you have any questions or concerns, please contact your sales account representative for additional information.

Sincerely,  
Ocean Network Express Pte. Ltd.

*For the avoidance of doubt, this Customer Advisory has been provided without prejudice and for informational purposes only, non-conclusive and subject to change.*