

Notice of suspension for reefer imports to Xiamen

9th December 2020

Dear Valued Customers,

Due to stricter customs inspections and disinfection requirements for reefers imports to Xiamen, inbound reefer container pick-up activity at the ports of Xiamen in southern China have been slow and is facing congestion.

In consideration of this situation, ONE will stop accepting bookings of all reefer commodities bound for and/or transhipping via Xiamen China, effective from loading date 9th December 2020 until further notice.

For containers in transit, ONE will highly encourage customers to consider a change of destination to other alternative ports, especially for time-sensitive cargoes such as fresh, chilled commodities.

For reefer containers which are already in transit to Xiamen and/or being held at the transshipment port for further connection to Xiamen, please note that all related costs will be on Consignee's account and payable upon delivery.

We are closely monitoring the situation and will keep you updated concerning any further developments.

For any further inquiries, please contact your account manager or customer service representative.

Sincerely,
Ocean Network Express Pte. Ltd.

