

January 8, 2021

**Dear Valued ONE Customer,****FP2: MV ONE APUS 006E/W**

Further to our Customer Advisory dated December 31, 2020, we would like to inform you that the discharging operations and inspection work have resumed on January 5, 2021 and continue to proceed steadily. Since the first day of container discharging at Kobe, a total of 212 boxes have been safely discharged as of January 7, 2021.

Transloading of the discharged damaged containers have commenced and are ongoing. Customers will be individually contacted for appropriate cargo arrangement where necessary, once cargo information is available.

We regret the inconvenience caused and thank you for your understanding in this regard. Should you have any questions or concerns, please contact your sales account representative for additional information.

Sincerely,  
Ocean Network Express Pte. Ltd.

*For the avoidance of doubt, this Customer Advisory has been provided without prejudice and for informational purposes only, non-conclusive and subject to change.*