

February 18, 2021

Dear Valued ONE Customer,

**FP2: MV ONE APUS 006E/W**

Further to our Customer Advisory dated February 5, 2021, we would like to inform you that the discharging operations, inspection work and transloading of the discharged damaged containers continue to proceed steadily. Since the first day of container discharging at Kobe, a total of 859 boxes have been safely discharged as of February 17, 2021.

At this moment, we would like to advise you that all works are in progress to make ONE APUS available to depart around mid of March (subject to change). More detailed information regarding her schedule will be advised once available.

Customers will be notified accordingly for the necessary cargo documentation:

- 1/ AMS submission (manifest) – *applicable for all containers*
- 2/ Customs import entry submission – *apliable for all containers*
- 3/ BL amendment/re-issuance – *applicable for transloaded containers only*

We appreciate customers' support and assistance which would be critical to ensure all documents are timely completed to meet the vessel departure schedule.

Sincerely,  
Ocean Network Express Pte. Ltd.

*For the avoidance of doubt, this Customer Advisory has been provided without prejudice and for informational purposes only, non-conclusive and subject to change.*