

February 26, 2021

Dear Valued ONE Customer,**FP2: MV ONE APUS 006E/W**

Further to our Customer Advisory dated February 18, 2021, we would like to inform you that the discharging operations, inspection work and transloading of the discharged damaged containers continue to proceed steadily. Between the first day of container discharging at Kobe and February 25, 2021, a total of 940 boxes have been safely discharged.

Based on the latest assessment, which remains subject to change and without guarantee, ONE APUS is aimed to depart Kobe on or around March 15, 2021. If that can be achieved then the estimated date to arrive Long Beach is on or around March 30, 2021, again without guarantee and subject to change. Her berthing schedule will be reflected in her coastal schedule once information is available.

The general plan is to back-load as many original sound and transloaded containers on ONE APUS as reasonably possible. It is likely that some containers originally carried on ONE APUS may need to be carried on different vessels due to safety and/or operational constraints.

Customers are requested to ensure that their BL documentation is updated and ready for AMS/Customs import entry submission where necessary. For certain documentation requiring more customer's coordination, customers will be separately contacted by our sales representatives for appropriate actions.

We appreciate our customers' support and assistance which will assist ONE in ensuring that all documents are timely completed to meet the vessel departure schedule.

Sincerely,
Ocean Network Express Pte. Ltd.

For the avoidance of doubt, this Customer Advisory has been provided without prejudice and for informational purposes only, non-conclusive and subject to change.