

February 5, 2021

Dear Valued ONE Customer,

**FP2: MV ONE APUS 006E/W**

Further to our Customer Advisory dated January 14, 2021, we would like to inform you that the discharging operations, inspection work and transloading of the discharged damaged containers continue to proceed steadily. Since the first day of container discharging at Kobe, a total of 722 boxes have been safely discharged as of February 4, 2021.

As shared in our previous advisory, customers can visit the web portal (<https://one-apus.loc-group.com/>) to find out latest updates on the vessel and container information.

Customers are recommended to visit this site on a daily basis to check for updated information. Customers will need to know their container number, port of loading and port of discharge in order to find out the current status of their container. Should there be any issue assessing the website, please contact your sales account representative for further assistance.

The previous ONE APUS Information Centre web portal will no longer be accessible after January 20, 2021. For further information regarding containers carried onboard ONE APUS please visit: <https://one-apus.loc-group.com/>

Sincerely,  
Ocean Network Express Pte. Ltd.

*For the avoidance of doubt, this Customer Advisory has been provided without prejudice and for informational purposes only, non-conclusive and subject to change.*