

February 10, 2021

Ocean Network Express Conducts a Joint Crisis Management Drill for FY2020

10 February 2021 – Singapore – On 09 February 2021, Ocean Network Express (ONE) and Kawasaki Kisen Kaisha, Ltd. (“K” Line) conducted a joint crisis management drill based on a simulated scenario of ONE’s chartered vessel running aground.

The joint exercise was a success with about 75 participants from ONE’s Global Headquarters (GHQ) in Singapore, regional headquarters in London and “K” Line’s head office in Japan. The drill involved colleagues executing procedures, reviewing possible responses, and examining emergency measures.

Simulated Crisis Scenario

Main engine failure on ONE’s chartered vessel. The vessel ran aground on the Elbe river after losing control. Due to the impact of grounding, containers collapsed, and a few containers fell overboard which included some hazardous goods. Subsequently, a side hull breach was confirmed, as well as a small amount of oil leakage. The scene of the accident was reported by the media and many photos and videos were posted on social network sites.

- 1) Upon receiving an initial urgent incident report, a crisis management centre was set up by ONE GHQ to handle first response tasks such as information gathering and to establish communication flow processes among the related parties.
- 2) ONE assumed a crucial role, together with the ship owner and the ship manager, to control and manage the situation.
- 3) ONE conscientiously took appropriate measures to mitigate the negative impact to customers as well as the general public, cooperating with “K” Line and related parties. Regular updates were published through media statements and advisories as the situation progressed.

Through the simulated drill, ONE’s crisis management capability has been strengthened and proven that the organization is constantly prepared to respond in times of emergency under any circumstance.



Scenes from ONE GHQ the drill