

March 10, 2021

Dear Valued ONE Customer,

FP2: MV ONE APUS 006E/W

Further to our Customer Advisory dated February 26, 2021, we would like to inform you that ONE APUS remains targeted to depart Kobe on or around March 15, 2021, which is subject to change and without guarantee. If that can be achieved then the estimated date to arrive Long Beach is on or around March 30, 2021, again without guarantee and subject to change.

As advised, the general plan is to back-load as many original sound and transloaded containers on ONE APUS as reasonably possible. It is likely that some containers originally carried on ONE APUS may need to be carried on different vessels due to safety and/or operational constraints. Some containers may also be carried on different vessels if required documentation can't be completed before given cutoff time. For such cases, affected customers will be informed individually latest by tomorrow and to be advised subsequently for separate arrangement by our sales representatives.

We are currently at the final stage of processing the necessary documentation for all containers sailing on ONE APUS. At this moment, kindly note BL documentation should have been updated by now and customers are requested to take immediate action as follows:

1/ Specific customers (applicable only for self-filers with House BLs or any exceptional case) to complete AMS submission where necessary. It is strongly requested to be completed by **March 12, 2021.**

2/ All customers to complete import entry submission as per usual process.

We appreciate our customers' immediate attention and support which will assist ONE in ensuring that all documents are timely completed to meet the vessel departure schedule.

Sincerely,
Ocean Network Express Pte. Ltd.

For the avoidance of doubt, this Customer Advisory has been provided without prejudice and for informational purposes only, non-conclusive and subject to change.