April 9, 2021

Dear Valued ONE Customer,

FP2: MV ONE APUS 006E/W

Further to our Customer Advisory dated March 16, 2021, we would like to inform you that ONE APUS has arrived Long Beach and she is expected to berth on April 12, 2021, without guarantee and subject to change.

As advised previously, a number of containers were lost during the vessel’s passage from Yantian, China to Long Beach when it encountered a violent storm cell producing gale-force winds and large swells. Preliminary information will be provided to our ONE customers on whether their containers are identified as overboard or not. The information is expected to be made available from April 11, 2021 onwards, on our web portal: https://one-apus.loc-group.com/

Kindly note that the information is provided by ONE in good faith. Whilst ONE has made every effort to ensure that the information is accurate, ONE makes no representations or warranties of any kind, express or implied, regarding the accuracy, reliability or completeness of this information and excludes any liability whatsoever or howsoever arising as a result of any reliance on the information by you or any other party.

Should you have any questions or concerns, please contact your sales account representative for additional information.

Sincerely,
Ocean Network Express Pte. Ltd.

For the avoidance of doubt, this Customer Advisory has been provided without prejudice and for informational purposes only, non-conclusive and subject to change.