

May 15, 2021

Dear Valued ONE Customer,

AL5: Customer Advisory - NYK Delphinus 0086WE

This is to inform you that MV NYK Delphinus serving in our Atlantic 5 (AL5) Service has experienced a fire in engine room on 14th May and it is now under control. The vessel is now at West coast of US and was awaiting berth at Oakland and its last port of call was Vancouver.

All the crew members are safe and currently no information available regarding cargo damage. As of now there is no oil leakage reported and investigations are ongoing and further information will be provided once available.

Ocean Network Express is in close cooperation with all relevant authorities and will continue to update you as this situation progresses.

We regret the inconvenience caused and thank you for your understanding in this regard.

Sincerely,
Ocean Network Express Pte. Ltd.

For the avoidance of doubt, this Customer Advisory has been provided without prejudice and for informational purposes only, non-conclusive and subject to change.