

May 20, 2021

Dear Valued ONE Customer,**AL5: Customer Advisory - NYK Delphinus 0086W/E**

We would like to update that NYK Delphinus has safely berthed at Berth #24 in Oakland on May 17, 2021, instead of Berth #22 as advised in our earlier Customer Advisory dated May 18, 2021, after encountering a fire in engine room on May 14, 2021, which is now under control.

As advised, the vessel inspection and investigations are currently ongoing in close cooperation with all relevant authorities. It is expected to take some time for further inspection and possible repairs before any cargo operations can be allowed to take place.

This is the interim report of the progress and more information will be provided as it becomes available. We will update her schedule when more information is available.

We regret the inconvenience caused and thank you for your understanding in this regard.

Sincerely,
Ocean Network Express Pte. Ltd.

For the avoidance of doubt, this Customer Advisory has been provided without prejudice and for informational purposes only, non-conclusive and subject to change.