

May 21, 2021

Dear Valued ONE Customer,

AL5: Customer Advisory - NYK Delphinus 0086W/E

Further to our Customer Advisory dated May 20, 2021, NYK Delphinus remains safely berthed alongside Berth #24 in Oakland, after encountering a fire in engine room earlier on as advised.

The initial inspection of the vessel confirmed that the fire has been extinguished. Unfortunately, there is presently no electricity provided to the reefers due to unavailability of power supply onboard the vessel.

Further investigations are ongoing to assess the extent of the damage, in close cooperation with all relevant authorities. It is expected to take some time for further inspection and possible repairs before any cargo operations can be allowed to take place.

This is the interim report of the progress and more information will be provided as it becomes available. We will update her schedule when more information is available.

We regret the inconvenience caused and thank you for your understanding in this regard.

Sincerely,
Ocean Network Express Pte. Ltd.

For the avoidance of doubt, this Customer Advisory has been provided without prejudice and for informational purposes only, non-conclusive and subject to change.