

Notice of implementing Congestion surcharge (CGD)

10th Jun 2021

Dear Valued Customers,

In result of recent COVID cases found in Yantian terminal, it had been kept working at low productivity. With such disruption, several ONE vessels are going to omitting their usual calls at the terminals of Yantian.

In consideration of above reason(s), ONE may need to adjust the original transportation plan for reefer shipments to Yantian port. This may result in extended period of storage of inbound reefers at transshipment port or the discharge of reefer containers at an alternative port without prior notice. In an effort to minimize loss and inconvenience, wherever operationally feasible, ONE shall endeavor to arrange onward transportation from the alternative discharge port to the originally intended destination subject to reefer plug availability.

In an effort not to compound the operational constraints and to maintain the safest operation possible under these circumstances, ONE will encourage customers to consider a change of destination to other alternative ports, especially for time-sensitive cargoes such as fresh, chilled commodities.

At the same time, ONE has decided to apply a congestion surcharge (CGD) of USD 1000 per container to cover additional costs related to the unexpected but necessary arrangement of shipments and associated plug-in charges, monitoring fees etc. If change of destination (COD) is requested to discharge inbound reefers from Yantian to other alternative ports, CGD and COD administration fee can be waived..

This measure is effective immediately for all Reefer cargo arriving into Yantian from 10th Jun 2021 onwards, and for regulated trades the effective date will be 11th Jul 2021 until further notice.

We are closely monitoring the situation and will keep you updated concerning any further developments.

For any further inquiries, please contact your account manager or customer service representative.

Sincerely,
Ocean Network Express Pte. Ltd.

