

July 13, 2021

Dear Valued ONE Customer,

EC5: Customer Advisory – MOL Charisma 0216E

Further to our Customer Advisory dated July 8, 2021, MOL Charisma serving in our East Coast 5 (EC5) Service ran aground shortly after departing Vung Tau on July 5, 2021 and vessel was refloated on her own.

The vessel has arrived Vung Tau and is currently at anchorage. Based on initial survey assessment, the vessel requires repair and is unable to continue her intended voyage in EC5 service.

Arrangements are currently made to discharge all cargo onboard MOL Charisma upon berthing at port of Cai Mep on or around July 15, 2021, subject to final confirmation and change. All affected cargo will be placed on alternative connecting services from the port of Cai Mep to their intended destinations. More details on the cargo arrangement will be advised once information is available.

We regret the inconvenience caused and thank you for your understanding in this regard. Should you have any questions or concerns, please contact your sales account representative for additional information.

Sincerely,
Ocean Network Express Pte. Ltd.

For the avoidance of doubt, this Customer Advisory has been provided without prejudice and for informational purposes only, non-conclusive and subject to change.