

July 6, 2021

Dear Valued ONE Customer,

**EC5: Customer Advisory – MOL Charisma 0216E**

This is to inform you that MV MOL Charisma, serving in our East Coast 5 (EC5) Service ran aground on her way from Vung Tau, Vietnam to Singapore last evening, on July 5, 2021. It has been confirmed by the vessel owner that there are neither human injury nor oil spill and the vessel has successfully refloated on her own by the morning of July 6, 2021.

We are currently waiting for the vessel owner's assessment of the vessel condition and will advise further regarding her schedule and cargo arrangements once more information is available.

We regret the inconvenience caused and thank you for your understanding in this regard. Should you have any questions or concerns, please contact your sales account representative for additional information.

Sincerely,  
Ocean Network Express Pte. Ltd.

*For the avoidance of doubt, this Customer Advisory has been provided without prejudice and for informational purposes only, non-conclusive and subject to change.*