

July 8, 2021

Dear Valued ONE Customer,

EC5: Customer Advisory – MOL Charisma 0216E

Further to our Customer Advisory dated July 6, 2021, MOL Charisma serving in our East Coast 5 (EC5) Service ran aground shortly after departing Vung Tau on July 5, 2021 and vessel was refloated on her own.

In accordance with Class NK's interim approval to sail to the nearest port, the vessel is now moving on its own power to the nearest port Vung Tau and the estimated time of arrival at Vung Tau anchorage is July 8, 2021, subject to further change.

The vessel is planned to undergo detailed inspection after arriving safe port Vung Tau and further information will be provided on the vessel and cargo status.

We regret the inconvenience caused and thank you for your understanding in this regard. Should you have any questions or concerns, please contact your sales account representative for additional information.

Sincerely,
Ocean Network Express Pte. Ltd.

For the avoidance of doubt, this Customer Advisory has been provided without prejudice and for informational purposes only, non-conclusive and subject to change.