

July, 2021

New eCOM Feature “Proactive Notification” Available Now

Dear Valued Customers,

Ocean Network Express (“ONE”) is pleased to announce the launch of a new feature “Proactive Notification”, which is now available within ONE’s eCommerce website “Track & Trace – Visibility Summary – Event Notification”.

The new Proactive Notification feature will allow customers to subscribe event notifications of the events selected based on the Estimated Schedule, when there is a () days delay/advance to the Schedule (Days can be set up when clicking on "Proactive event notification"), customers will receive a pre-alert before the events actually happen.

Event	Actual event notification	Proactive event notification	Days (Applicable for Proactive event notification) (?)
Vessel Departure from Port of Loading	<input type="checkbox"/>	<input checked="" type="checkbox"/>	3
Vessel Arrival at Transhipment Port	<input type="checkbox"/>	<input type="checkbox"/>	
Unloaded from vessel at Transhipment Port	<input type="checkbox"/>	<input type="checkbox"/>	
Loaded on vessel at Transhipment Port	<input type="checkbox"/>	<input type="checkbox"/>	
Vessel Departure from Transhipment Port	<input type="checkbox"/>	<input checked="" type="checkbox"/>	+ 3 -
Vessel Arrival at Port of Discharging	<input type="checkbox"/>	<input type="checkbox"/>	
Unloaded from vessel at Port of Discharging	<input type="checkbox"/>	<input type="checkbox"/>	
Feeder Arrival at IB Inland Port	<input type="checkbox"/>	<input type="checkbox"/>	
Loaded on rail at inbound rail origin	<input type="checkbox"/>	<input type="checkbox"/>	

Disclaimer: Latest shipment schedule is considered in case of rollovers.

The Proactive Notification feature is now available for subscription to the list of events (More events will be added soon):

- **Vessel Departure from Port of Loading**
- **Vessel Arrival at Transshipment Port**
- **Vessel Departure from Transshipment Port**
- **Vessel Arrival at Port of Discharging**
- **Feeder Arrival at IB Inland Port**
- **Inbound Rail Departure**
- **Inbound Rail Arrival**

For more information, kindly refer to the User Guide for Event Notification in ONE eCommerce Portal.

Should you have any questions or concerns, please contact your local office for additional support.

Sincerely, Ocean Network Express Pte. Ltd.
