

14<sup>th</sup> July 2021

Dear valued ONE customer,

**Subject : Unrest in South Africa affecting operations**

Over the past few days civil unrest in South Africa has resulted in rioting and looting in some parts of South Africa. This action mainly affects the provinces of Gauteng and KwaZulu Natal. The South African government has drafted the South African National Defense Force (SANDF) to assist local law enforcement agencies in both provinces in efforts to restore peace.

As a result of the unrest in KwaZulu Natal, all operations at Durban terminals (located in the province) have temporarily ceased and the South African Navy are protecting the port area. Many roads are closed, affecting road transport and trucking companies are restricting movement to safeguard the security of cargo, drivers, and trucks.

The ports of Cape Town, Coega/Port Elizabeth and East London continue to work normally and are unaffected at present.

Under these circumstances normal services cannot be guaranteed. We will continue to monitor the situation and will provide updates as the situation develops. ONE's offices in South Africa remain operational with ONE's successful remote working policy in place and customers are advised to refrain from visiting offices during these uncertain times.

Please refer to our published schedule for latest vessel information:

[https://ecomm.one-line.com/ecom/CUP\\_HOM\\_3006.do?sessLocale=en](https://ecomm.one-line.com/ecom/CUP_HOM_3006.do?sessLocale=en)

If you have any questions do not hesitate to contact your local sales office. Contact details can be found on our website <https://www.one-line.com/>.

Your faithfully,

Ocean Network Express Pte. Ltd.