

28th July 2021

South Africa terminal operator Transnet Port Terminals declares 'Force Majeure' in the port of Cape Town, Durban, Ngqura and Port Elizabeth

Transnet Port Terminals (TPT) operating all South Africa container terminals has declared 'Force Majeure' in relation to the event which occurred on 22nd July 2021 and continues to persist, when Transnet, including TPT, experienced an act of cyber-attack, security intrusion and sabotage, which resulted in the disruption of TPT normal processes and functions or the destruction or damage of equipment or information .

In order to mitigate the impact of the above event TPT changed to manual operations however this could not prevent that terminal operations suffered significantly which resulted in vessels not being able to berth & operate at the originally planned times.

Earlier this week TPT informed the market that they managed to restore functionality of the Navis terminal operating system at the 2 Durban container terminals however some customer-facing functions remained unavailable. Since yesterday TPT reported further progress in relation to the Durban terminals. Reports received today indicate that TPT have been able to restore functionality of the Navis operating system also in the Cape Town CT, Coega NCT and Port Elizabeth containers terminals however also with not all customer-facing functions being available.

Based on progress made we hope that 'normality' can be restored later this week. As from the moment we received notice from TPT that 'normality' has been restored and the 'Force Majeure' has been lifted we will immediately review our schedules as it is clear the above incident has had an adverse impact on the schedules of all container services serving South Africa.

We continue to monitor the situation and as and when more news becomes available we will inform you.

If you have any questions do not hesitate to contact your local sales office. Contact details can be found on our website <https://www.one-line.com/>.

Sincerely, ONE Global Liner Management Division