

September 1, 2021

**Dear Valued ONE Customer,****PS3: MV ONE Contribution 047E/W**

This is to inform you that MV ONE Contribution 047E/W, currently deployed in our Pacific South Loop 3 – PS3 service, reported a few of the ship crew were tested positive for COVID-19 prior to her berthing in Singapore.

The vessel is currently unable to proceed with cargo operations. We are closely working with the relevant authorities to ensure all precautionary measures are taken and arrange for her berthing at the earliest.

The vessel's estimated berthing date in Singapore and her schedule recovery plans will be advised once more information is available.

Kindly note utmost efforts are in place to safeguard the health and well-being of all seafarers onboard during the pandemic.

We regret the inconvenience caused and thank you for your understanding in this regard. Should you have any questions or concerns, please contact your sales account representative for additional information.

Sincerely,  
Ocean Network Express Pte. Ltd.

*For the avoidance of doubt, this Customer Advisory has been provided without prejudice and for informational purposes only, non-conclusive and subject to change.*