

September 15, 2021

Dear Valued ONE Customer,**PS3: MV ONE Contribution 047E/W**

Further to our Customer Advisory dated September 8, 2021, MV ONE Contribution 047E/W currently deployed in our Pacific South Loop 3 – PS3 service, reported a few of the ship crew were tested positive for COVID-19 prior to her berthing in Singapore.

Based on latest updates, the vessel has berthed Singapore as planned on September 14, 2021. Crew change in Manila has been planned prior to her arrival in Cai Mep, in accordance with safe manning requirements and the respective regulatory requirements.

The vessel's estimated berthing date in Cai Mep is September 30, 2021, without guarantee and subject to change. We are working closely with the relevant authorities to ensure all precautionary measures are taken and arrange for her berthing as planned.

Kindly note utmost efforts are in place to safeguard the health and well-being of all seafarers onboard during the pandemic.

We regret the inconvenience caused and thank you for your understanding in this regard. Should you have any questions or concerns, please contact your sales account representative for additional information.

Sincerely,
Ocean Network Express Pte. Ltd.

For the avoidance of doubt, this Customer Advisory has been provided without prejudice and for informational purposes only, non-conclusive and subject to change.