

October 29, 2021

**Ports of Los Angeles & Long Beach Emergency Surcharge****Dear Valued ONE Customers,**

As announced by the Ports of Los Angeles and Long Beach under the direction of President Biden's Supply Chain Disruptions Task Force, there will be an emergency surcharge put into place effective November 1st, 2021.

**For further information please see the following releases:**

**[Port of Los Angeles Press Release Oct 25](#)**

**[Port of Long Beach Press Release Oct 25](#)**

Both ports will start charging Ocean Carriers an additional fee for import containers which have sat idle on terminal for 9 days for local delivery and 6 days for rail cargo departing the port for inland location. The quantum starts at \$100 per container, increasing in \$100 increments per container per day of excess dwell time beyond the prescribed dwell period.

While discussions with the relevant authorities continue, there are details yet to be determined. ONE will communicate these items as they are resolved and become available.

ONE continues to pursue all avenues available to address this issue with our supply chain partners. One of the most important actions we ask is that our customers continue to persevere in cargo pick up efforts.

In line with our collective efforts to alleviate this congestion, ONE encourages any customer who is planning on local delivery to convert the container to move intact to inland rail locations where possible. We are currently experiencing improved transit out of the LA/LGB port areas for intermodal cargo. ONE stands ready to assist in this action, so please contact our customer service department where this is possible.

We appreciate your business and thank you for choosing ONE.

Sincerely,  
Ocean Network Express Pte. Ltd.

*For the avoidance of doubt, this Customer Advisory has been provided without prejudice and for informational purposes only, non-conclusive and subject to change.*