

November 26, 2021

ONE MOBILE APP – Phase 3 Release

<30 November 2021, Singapore> Ocean Network Express (ONE) will be releasing below new features in our ONE Mobile Application.

- 1) Schedule Inquiry
- 2) Push Notifications
- 3) Corporate News Articles - deferred release

The Schedule inquiry provides the following options for our customers to inquire about shipment status by

- Vessel name
- Port schedule
- Point to point schedule

Customers can bookmark route information to ease tracking for upcoming vessel schedule milestones and can be easily shared PDF across various social media platforms.

The newly added push notification feature aims to send alerts via our mobile application for any subscription done via ONE eCommerce, such as pre-alert notification regarding vessel delays on departure/arrival, Inland rail departure/arrival, etc. Customers can now receive alerts via their Mobile App while on the go, thus bringing customers ONE step closer to our service updates.

Lastly, to help Customers keep up with the latest press releases, ONE Corporate News and other published news articles via our Corporate Website, Mobile app will be providing News Page with push notification features.

We are committed to delivering other valuable features in due course to support your shipping needs. Please get in touch with your sales account representative for any additional information.

We appreciate your business and thank you for choosing ONE.

Sincerely,

Ocean Network Express Pte. Ltd.

