

23rd November 2021

Temporary Suspension of South China Feeder Service

Dear Valued Customer,

Due to the COVID-19 quarantine requirements for the crews of the coastal feeders running between South China and Hong Kong waters, feeder operators announced their services will be suspended for a minimum of 6 weeks prior to Lunar New Year 2022, which is Feb. 1 -5, 2022. In consideration of this situation, ONE will temporarily suspend the acceptance of the cargo bound for the ports in the South China area that require usage of the domestic feeders to reach the final destination. Any cargo to South China that can be serviced by an ocean vessel is not affected.

For any cargo that is already in route and will not arrive prior to the services being suspended, the ONE customer service team will reach out to provide options for your cargo. Following is the schedule by province that has been provided to ONE by the feeder operators. Effective date is when service will stop for import cargo.

Port of Discharge/Destination	Restriction	Restricted period
Direct discharge at HKHKG, CNSHK, CNYTN, CNNSA via trunk vessels	No restriction	N/A
For the ports in South China, Guangxi area including but not limited to Beihai, Fangcheng, Qinzhou	Temporary suspend cargo acceptance	ETA to Hong Kong, Yantian, Shekou, Nansha during 20 Nov 2021 to 5 Feb 2022
For the ports in South China, Hainan, Guangxi, Guangdong and "Pearl River Delta" area excluding the ports mentioned above	Temporary suspend cargo acceptance	ETA to Hong Kong, Yantian, Shekou, Nansha during 14 Dec 2021 to 5 Feb 2022
For the ports in Fujian including but not limited to Xiamen, Fuzhou, Fuqing, Quanzhou	Temporary suspend cargo acceptance	ETA to Hong Kong, Yantian, Shekou, Nansha during 10 Dec 2021 to 5 Feb 2022

ONE will continuously monitor the local situation in South China and keep you informed with updates as further developments unfold. If you require any information on specific shipments or sailings, please contact your local ONE customer service team or account manager.

Yours faithfully,



Ocean Network Express Pte. Ltd.