

December 28, 2021

Dear Valued ONE Customer,

EC5: MV MOL Charisma 217E

Further to our Customer Advisory dated December 23, 2021, MOL Charisma has safely arrived Singapore for inspection and necessary repairs.

We are waiting for the vessel owner's assessment of the vessel condition to assess the extent of the damage and in close communication with all the parties involved.

This is the interim report of the progress and more information will be provided as it becomes available. We will update her schedule when more information is available.

We regret the inconvenience caused and thank you for your understanding in this regard. Should you have any questions or concerns, please contact your sales account representative for additional information.

Sincerely,
Ocean Network Express Pte. Ltd.
