

January 10, 2022

Dear Valued ONE Customer,

EC4: MV Madrid Bridge 016E/W

This is to inform you that MV Madrid Bridge, serving in our East Coast 4 (EC4) Service, suffered container collapse in the North Atlantic Ocean on January 7, 2022 during transit to her next port of call in New York, USA.

Our immediate priorities are to ensure the safety of the crew, the vessel and the cargo on board. Delays to the vessel's schedule are expected.

Investigations are currently ongoing and further information will be provided once available.

We regret the inconvenience caused and thank you for your understanding in this regard. Should you have any questions or concerns, please contact your sales account representative for additional information.

Sincerely,
Ocean Network Express Pte. Ltd.
