

Sep 20, 2024

US East Coast Port Disruption #1 *Proactive Preparations*

Dear Valued Customers,

We would like to inform you of the proactive measures Ocean Network Express (ONE) has implemented to mitigate any potential impact to your cargo in light of the anticipated disruption to East and Gulf Coasts services starting Tuesday, October 1, 2024, due to a potential strike action (port disruption).

NA Exports via U.S. East Coast and Gulf Coast:

If the strike occurs, all U.S. East Coast and Gulf Coast export bookings for sailings on or after September 30 will be impacted. Booking adjustments including rolls to other vessels or cancellations may be needed, beginning with vessels during the week of September 22, 2024.

- **New Export Bookings:**
 - ONE will continue to accept Coastal bookings for Dry cargo.
 - Acceptance of new refrigerated bookings from coastal locations are paused for vessels departing on or after October 1, 2024.
 - ONE will continue to accept rail cargo until further notice, exception: inland dangerous goods and refrigerated bookings will not be accepted for vessels departing on or after October 1, 2024.
 - **Demurrage:**
 - Coastal locations: ONE will follow terminal policy.
 - Inland locations: ONE does not charge demurrage at rail locations.
 - **Detention:**
 - Coastal locations: ONE will stop the clock should a port disruption occur.
 - Inland locations: ONE will charge detention as per standard process until further notice.
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NA Imports via U.S. East Coast and Gulf Coasts:

ONE encourages customers to pick up their import cargo prior to September 30, 2024. Ports are advising reefers may or will not be monitored while ports are closed during the port disruption. (Please refer to the appendix for weekend gate availability information.)

- Current bookings:
 - There may be necessary vessel rotation changes. ONE will contact any customers affected by these for necessary action.
- New Import Bookings:
 - Transpacific and Transatlantic Trade
 - ONE will continue to accept local and inland bookings and will adjust as needed.
 - Latin Trade
 - On the FLX service: All cargo from Latin America will be declined for vessels Martinique 0006N and Cape Hellas 0002N.
 - On the ANG & AN2 services, all cargo from Latin America until further notice.
- Demurrage:
 - Coastal locations: ONE will follow terminal policy.
 - Inland locations: ONE will continue standard policy.
- Detention:
 - Coastal locations: ONE will charge detention based on empty return availability at the depots.
 - Inland locations: ONE will charge detention as per standard policy.
- Change of destination (COD):
 - COD requests are accepted per our standard process but subject to availability.

ONE is closely monitoring developments and will provide updates to ensure you remain informed of any changes to your service. ONE will continue to update with the latest information as available.

If you have any immediate concerns or require additional information, please contact your sales account representative or our Cargo Management Teams.

Sincerely,
Ocean Network Express Pte. Ltd.

(Appendix)

Scope of U.S. East Coast and Gulf Coasts:

New York / Philadelphia / Baltimore / Norfolk / Wilmington / Charleston / Savannah /
Jacksonville / Port Everglades / Miami / Houston / Mobile / New Orleans

Terminal weekend gate open schedule (information as of 9/19/2024):

Charleston : Wando Welch Terminal

- Saturday 9/21 - OPEN *DRY ONLY

Miami : APM terminals

- Saturday 9/28 - OPEN - Dry and reefer

New York : APM Port Elizabeth

- Saturday 9/21 - OPEN *Dry and reefer - NO EXPORTS or OOG
- Saturday 9/28 - OPEN *Dry and reefer - NO EXPORTS or OOG

Norfolk : Norfolk International Terminal (NIT) & Virginia International Gateway (VIG)

- Saturday 9/21 - OPEN - Dry and reefer
- Saturday 9/28 - OPEN - Dry and reefer
- Sunday 9/29 - OPEN - Dry and reefer

Philadelphia : Packer Marine Terminal

- Saturday 9/28 - OPEN - Dry and reefer
- Sunday 9/29 - OPEN - Dry and reefer

Port Everglades : Florida International Terminal (FIT)

- Saturday 9/21 - OPEN - Dry and reefer
- Saturday 9/28 - OPEN - Dry and reefer
- Sunday 9/29 - OPEN - Dry and reefer

Savannah : Garden City Terminal

- Saturday 9/21 - OPEN - Dry and reefer
- Saturday 9/28 - OPEN - Dry and reefer
- Sunday 9/29 - OPEN - Dry and reefer

*Please check local terminal websites directly for latest details on gate hours, operations, and their respective contingency plans in an event of port disruption.

(Marine Terminal website)

BAL Seagirt Marine Terminal <https://www.portsamerica.com/our-locations/gate-hours/baltimore-md?terminal=seagirt-marine-terminal>
CHS Wando Welch <https://scspa.com/cargo/facility-features/gate-operating-hours/>
HOU Bayport Container Terminal <https://porthouston.com/about/our-port/location-hours-directions/>
ILM Ports America <https://www.portsamerica.com/our-locations/gate-hours/wilmington-nc>
JAX Blount Island Marine Terminal <https://www.jaxport.com/cargo/facilities/hours-of-operation/>
MIA APM <https://www.apmterminals.com/en/miami/practical-information/holidays>
MOB APM <https://www.apmterminals.com/en/mobile/practical-information/hours-of-operation>
MSY Ports America <https://www.portsamerica.com/our-locations/gate-hours/new-orleans-la>
NYC Port Elizabeth <https://www.apmterminals.com/en/port-elizabeth/practical-information/hours-of-operation>
NYC Maher Terminal <https://www.maherterminals.com/terminal-information-hours-of-operation/>
NYC Port Liberty Bayonne <https://portlibertybayonne.com/carriers-truckers/>
NYC Port Liberty New York <https://portlibertynewyork.com/terminal-details/>
ORF Port of Virginia - NIT/VIG <https://operations.portofvirginia.com/terminal-gate-hours>
PHL Packer Marine Terminal <https://www.holtlogistics.com/port-operations/packer-avenue-marine-terminal/>
SAV Garden City Terminal
<https://gaports.com/facilities/port-of-savannah/garden-city-terminal/garden-city-terminal-holiday-hours-gate-closings/>
